

Las Palmas de Gran Canaria, March, 16th 2020.

Dear customers,

Regarding the latest events occurred in relation to the presence of COVID-19 and the state of alert decreed by the Government of Spain, Anidia S.A. and KingHogar, in an exercise of social responsibility, have decided to implement some security measures in our organization.

These measures will be incorporated temporarily, originally from March, 16th to March, 29th 2020, and will be accomplished at our facilities in El Sebadal, Gáldar and El Tablero, changing our normal activity in order to adapt to the recommendations of the Government of Spain.

Measurements are as follows:

- Only a single door will be open in each of our facilities to serve wholesalers and purchases of basic needs.
- Only 5 customers may be in the store at the same time, accompanied by one of our employees and maintaining a safety distance of 2 meters between people.
- Before entering the facility, clients must use the hydroalcoholic gels provided on the door to clean their hands.
- The opening hours will be from 8 am to 4 pm, remaining closed on Saturdays.
- To facilitate orders and avoid going to the facility, the following ways to contact are enabled:
 1. By phone: 928 46 73 04 or regular contacts.
 2. By whatsapp: 680 37 84 90.
 3. By email: pedidos@anidia.com / pedidos@kinghogar.com or regular contacts.
- Deliveries will continue to be carried out with the greatest normality that the measures imposed by the Government allow us, limiting physical contact of our clients with our employees.

All these measures will be subject to the provisions required by the Authorities and will be subject to modifications as events unfold.

We ask our customers and suppliers to understand these measures that we must take to protect the health of both them and our employees.

We also want to thank our employees for their willingness and dedication in these uncertain times. We are confident that together we will be able to cope with this situation and we hope soon to recover normality in all areas.

Thank you very much to all.

www.anidia.com

www.kinghogar.com